

# Rancho Sahuarita - FAQs for Reattors

## 1. What are the hours of operation for Club Rancho Sahuarita?

#### Club Rancho Sahuarita

Monday - Friday: 5:00 a.m. - 9:30 p.m.

Saturday: 7:00 a.m. – 9:30 p.m. Sunday: 8:00 a.m. – 9:30 p.m.

#### **Fitness Center Hours:**

Monday – Thursday: 24-Hours Friday: 24-Hours – 9:30 p.m. Saturday: 7:00 a.m. – 9:30 p.m. Sunday: 7:00 a.m. – 24-Hours

**Train Depot:** 

Saturday & Sunday: 11:00 a.m. – 3:00 p.m.

## 2. Who can utilize the Amenities in Rancho Sahuarita?

The amenities at Rancho Sahuarita are private, and are only open to residents of Rancho Sahuarita, who have registered at Club Rancho Sahuarita and are in good standing.

For a Renter/Lessee, a tenant must provide a lease

agreement with a term date four months or greater.

Rancho Sahuarita is private and does not sell memberships to non-residents; Resident's of Rancho Sahuarita are able to purchase guest passes to bring guests; day prices are as follows:

Age 13+: \$ 10.00 Age 4-12: \$ 5.00

Please contact Club Rancho Sahuarita for additional information of registration requirements and discounted guest pass package pricing.

### 3. Is the Water Park open year-round?

The Water Park is open from Memorial Day weekend through Labor Day.

The Main Pool, Toddler Lagoon, and Jacuzzi Spa are open and heated year-round. The hours of operation are as follows:

### **Main Pool Hours:**

Monday – Friday: 5:00 a.m. – 8:30 p.m. Saturday & Sunday: 7:00 a.m. – 8:30 p.m.

Residents also have access to pools at Parque Del Rio





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and Parque Del Presidio. The hours of operation are:

### **Satellite Pools Hours:**

7 Days a Week: 7:00 a.m. – 6:30 p.m.

\*These hours are subject to change based on season.

### 4. What are the Kids Club, Kids Time and the Pre-Teen Room?

Kids Club is an amenity offered for Rancho Sahuarita residents, offering fun and affordable activities for children while parents keep up with fitness or relax at the pool.

Kids Time is designed for children 4 month – 6 years of age, and offers affordable child care at a rate of \$3.00 per hour (for a maximum of 2 hours) by reservation only. Parents can rest assured as our staff are CPR and First Aid Certified. Toys and other equipment are sanitized after each use and a shaded outdoor play structure is available during the cooler months.

### **Kids Time Hours:**

Monday – Saturday: 8:00 a.m. – 12:00 p.m. Monday – Thursday: 3:00 p.m. – 8:00 p.m. Sunday: CLOSED

The Pre-Teen Room is a supervised area for those who are 6-13 years of age at no additional cost. After parent check-in, children are able to enjoy a library of movies, books, boardgames, gaming consoles, homework help and more.

#### **Pre-Teen Hours:**

Monday - Friday: 3:00 p.m. - 8:00 p.m.

Saturday: 8:00 a.m. – 7:00 p.m. Sunday: 10:00 a.m. – 7:00 p.m.

#### 5. Who can attend events in Rancho Sahuarita?

Rancho Sahuarita hosts two different kinds of events for residents to enjoy. Resident Events are those which are open exclusively to residents and their guests (once a Guest Pass is purchased). Some examples of Resident Events are the 'Movie Under the Stars' series or a 'Coffee Social'.

Community Events are larger events that are put on in collaboration and through partnerships with other entities, such as the Town of Sahuarita. As such, these events are open to all residents of the Town of Sahuarita. Some examples of past Community





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Events have been "Sahuarita Spooktacular" or "Fiesta Sahuarita".

## 6. What is ActiveNet, and how do I sign up or get more information?

ActiveNet is an online platform designed to enhance and connect residents with the lifestyle of the community. By signing up to access the benefits of ActiveNet, such as viewing upcoming events, registering for classes, and making certain financial transactions online, residents can begin to further enjoy the Rancho Sahuarita lifestyle.

Current residents can sign up by visiting Club Rancho Sahuarita, where a Team Member will assist residents in ensuring that all contact details, emergency information, and identification photo(s) are updated. It only takes 5 minutes, after which residents can be on their way. New residents are invited to call 520-207-7730 to schedule an appointment for registration.

## 7. What is the new Rancho Sahuarita App, and how do I sign up or get more information?

The Rancho Sahuarita App is available for residents to download on both Apple App Store and Google Play Store, connecting them instantly in the palm of their hand.

Once a resident completes the registration process with Club Rancho Sahuarita, requests for log-in access to the Rancho Sahuarita App will be confirmed.

Once access is confirmed, residents can use the app to view important amenity information, get instant announcements and updates, and see upcoming events and classes. More features will be expanded to residents in the coming months.

For additional help, contact Club Rancho Sahuarita at (520) 207-7730.

### 8. Who can I contact regarding the Rancho Sahuarita Village Program HOA and what does it offer?

All homeowners of the community pay a base monthly assessment (dues) into the HOA. Certain neighborhoods in the community also pay an additional assessment (for gated access, etc).

Real Estate Agents can direct specific assessmentrelated questions or HOA management, important documents (such as CC&Rs) to John Cousins with Associa Arizona by phone or email listed below:

Telephone: (520) 877-4611 Email: john.cousins@associa.us





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## 9. How are emergency services provided to residents of Rancho Sahuarita?

Residents of Rancho Sahuarita are not covered under the fire service district boundaries of any municipality. Therefore, the fire and emergency services are voluntary, the responsibility of the homeowner, and strongly encouraged for their protection.

In Rancho Sahuarita, Rural/Metro Fire Department is the provider of fire prevention, ambulance, and emergency care services for the community. Protection and services with Rural/Metro are established through a subscription basis.

For more information, please visit www.ruralmetrofire. com or call 520-297-3600.

### 10. Where is the nearest hospital or medical facility?

Northwest Medical Center Sahuarita is an 18bed neighborhood hospital committed to offering convenient, compassionate care to Sahuarita and its surrounding communities. The hospital is located at 16260 S. Rancho Sahuarita Blvd.

### Services offered:

• 24/7 emergency care, including ambulance and

### helicopter service

- Inpatient medical/surgical unit
- Diagnostic imaging (CT, X-ray, ultrasound, echo
- Laboratory services
- Large primary and specialty care clinic group

Additional questions can be answered by contacting Northwest Medical Center Sahuarita directly at (520) 416-7100.

### 11. Is Rancho Sahuarita fully developed?

With over 5,800 homes built, Rancho Sahuarita is just over halfway complete. The community is celebrating its 20th anniversary in 2021. In addition to new neighborhoods on the horizon (opening in spring of 2022), commercial development in the future will grow along with the community's growing population of residents.

Rancho Sahuarita is working on the next phase of community amenities, and continues to develop and grow the commercial, retail and service offerings in the master plan.





# A Quick Note from Martin Pham, Community Relations

Welcome! I am excited to work with you and your clients in getting them acclimated to the community and answer any questions you may have.

I encourage you and your clients to take a tour of Club Rancho Sahuarita to see firsthand what we have to offer and to get the latest information. Please contact me to take advantage of the resources offered to you as an agent to effectively sell homes within the Rancho Sahuarita community.

Real Estate Agents can direct comments and questions directly to me:

### **Martin Pham**

Telephone: (520) 639-3192

Email: martin.pham@ranchosahuarita.com

For immediate assistance, please contact Club Rancho Sahuarita directly:

Telephone: (520) 207-7730

